

Outlook Connector vs. ActiveSync Comparison

Beginning with Outlook 2013, users have more ways to connect to MDAemon to access their data. Two methods are outlined here. Whichever method you choose will depend on which features you would like to have. For example, if you need access to public or shared contacts or notes, then you will need Outlook Connector. When using Outlook 2013 or 2016, ActiveSync can be used to access personal and public email, calendars, and tasks as well as the default personal contacts and notes folders, but not public or shared contacts or notes. This chart can help you decide which option to choose.

Outlook Connector for MDAemon

Outlook Connector for MDAemon provides users access to contacts, tasks, calendars, and notes in their personal folders as well as public folders. Outlook Connector users are also able to share their email folders, as well as their calendar, contacts, tasks and notes folders with other users. Outlook Connector works with Outlook 2003, 2007, 2010, 2013 and 2016.

ActiveSync for MDAemon

Users of Outlook 2013 & 2016 can connect to MDAemon using ActiveSync for MDAemon. When using ActiveSync, Outlook 2013 and 2016 users can access their personal, shared, and public email, calendars, and tasks, as well as the default personal contacts folder, but not public or shared notes. A read-only copy of public contacts can be merged with a user's private contacts* to accommodate clients such as Outlook 2013 that do not support multiple contacts folders. *Microsoft's support of ActiveSync began with Outlook 2013.*

Features	Outlook Connector	ActiveSync (Available for Outlook 2013 and greater)
Email	✓	✓
Contacts	✓ <i>(Including Multiple Folders)</i>	✓*
Calendars	✓	✓
Tasks	✓	✓
Notes	✓	✗
Public Folders	✓	✓*
Shared Folders	✓	Email, Calendars, and Tasks Only
Edit Folder Permissions	✓	✗
Edit Auto-Responder	✓	✗

Note: While MDAemon's ActiveSync server does support public contacts and notes, Outlook 2013 and 2016 do not at this time.

* The ActiveSync server has an option to include a user's public contacts with their default contacts. This allows users of clients such as Outlook 2013, which does not support multiple contacts folders or global address list searching, to access public contacts.